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COURTYARD® Marriott.

Courtyard San Francisco Downtown wins TripAdvisor honor Top guest reviews earns hotel 2013 Certificate of Excellence award from travel website

San Francisco, CA – The West Coast has just gotten just a tad bit hotter thanks to the spotlight being shined on the <u>Courtyard San Francisco Downtown</u> for earning a prestigious honor from the world's largest travel website.

The downtown San Francisco hotel has received a 2013 Certificate of Excellence from TripAdvisor for



maintaining an overall rating of four or higher on a scale of five as ranked by travelers. The number of reviews received in the last 12 months also played a factor in presenting the award, now in its third year. TripAdvisor sees more than 50 million unique monthly visitors and sports more than 60 million reviews and opinions on businesses related to the tourism industry.

Guests praised the SoMa hotel for its great location where "you immediately step into the hustle and bustle of downtown." Guest sdphil of Solana Beach, California, proclaimed it to be "one of my favorites for convenience, quality and price." Another guest, ilovecincy of Cincinnati, Ohio,

thought the hotel was a "great location for ballpark. Indoor pool was perfect for kids. Bar and Starbucks in the lobby were wonderful."

These comments from guests put a warm smile on the face of Courtyard San Francisco Downtown General Manager Debbie Bonafede.

"We are extremely pleased that guests of our hotel take comfort in our well-appointed rooms, convenient services and hard-working associates," Bonafede said. "We constantly strive to exceed expectations and remain dedicated to offering the highest level of service with the warmest smiles. We very much appreciate our guests for their constant support and positive feedback."

Travelers staying at the SoMa San Francisco hotel are always afforded deluxe, well-appointed accommodations. Rooms and suites boast one king or two queen beds topped with cotton-rich sheets and plenty of fluffy pillows for a sound night's sleep. A separate plush reading chair, complimentary

Internet access, an ergonomic workspace and coffeemaker are among other amenities that provide the comforts and conveniences of home.

Besides the hotel's <u>Whispers Bar and Grill</u>, nearby Union Square features eclectic dining choices as well as a range of unique shopping experiences. San Francisco's Chinatown, the largest outside of Asia, features sights and meals sure to please any visitor. Baseball fans can catch the World Champion Giants play opponents at AT&T Park. Any visit to San Francisco would not be complete without a ride on the cable cars.

About the Courtyard San Francisco Downtown

With its SoMa district location, the Courtyard San Francisco Downtown is within walking distance of the Moscone Center, AT&T Park, Union Square and the Metreon Complex. As well as the great restaurants and clubs nearby, the South of Market area also offers great cafes and galleries. The hotel offers luxury city amenities including valet parking, complimentary Internet access and an indoor pool. The hotel has a Starbucks, Whispers Bar and Grill and Jasmine's Restaurant for dining. Business travelers will enjoy large desks in the 405 guest rooms and suites as well as 9,400 square feet of flexible meeting space. For information, visit www.marriott.com/SFOCD.

About Courtyard by Marriott

Courtyard by Marriott offers a refreshing environment that helps guests stay connected, productive and balanced. Intuitive services and design accommodate guests' needs for choice and control. With more than 860 locations in 30 countries, Courtyard is Marriott's largest brand. All Courtyard by Marriott hotels participate in the award-winning Marriott Rewards frequent travel program that allows members to earn hotel points or airline miles for every dollar spent during each stay. For reservations, go to <u>www.courtyard.com</u> or contact a travel professional.

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